

IMPACT

REPORT

Growing Compassion:

A Year of Noteworthy
Expansion



SPAY NEUTER
NETWORK

2023

OUR MISSION

SNN's mission is to eliminate pet overpopulation through spay/neuter, while empowering communities to care responsibly for dogs and cats.

OVERALL IMPACT

SNN Helped

46,411

dogs and cats in Texas

Letter from the DIRECTOR



Our Vision

To create compassionate communities free of homeless pets.

Dear Spay Neuter Network Supporters and Friends,

As we reflect on the accomplishments of the past year, it brings me great joy to share the amazing growth and progress that we have collectively achieved in 2023.

Amidst the backdrop of a nationwide veterinary shortage, the ever-increasing challenges posed by escalating supply and surgery costs, and an increasing need for services from the community, we found ourselves at a pivotal juncture. Faced with these obstacles, we embarked on a journey of innovation, fueled by the collaborative efforts of our team, our community, and the compassionate individuals who stand beside us, including you.

Integral to this growth has been the expansion of community partnerships, a strategic decision aimed at maximizing the collective resources dedicated to the well-being of animals in our community. By fostering collaboration, we have multiplied our impact and enhanced our ability to address the diverse needs of both pets and their owners.

One of the standout achievements of the year has been our strategic expansion into South Texas, a region grappling with challenges in the realm of animal welfare. Our new clinic in San Antonio underscores our commitment to addressing the evolving needs of pet owners in Texas, with a focus on ensuring an improved quality of life for both people and their pets.

Looking ahead, we remain resolute in our commitment to expanding our reach and influence. The driving force behind our continued success is the ongoing dedication from individuals like you, who wholeheartedly champion our cause. Your unwavering commitment has been an essential part of our journey, and for that, we extend our heartfelt gratitude.

Together, we are making a lasting difference in the lives of pets and the Texas communities we serve.

Warm regards,

Jordan Craig

A handwritten signature in black ink, appearing to be 'Jordan Craig'. The signature is stylized with a large, sweeping 'J' and a long horizontal stroke.

Executive Director

North Texas CLINICS



Our **Dallas Clinic** launched in 2017 to bring much-needed low-cost services to Southern Dallas. In 2023, SNN won a Corporate Responsibility Award (details on pg. 14) for the 68,000 dog surgeries completed during a six-year community partnership project. Today, the Dallas clinic is at the heart of many of our collaborative partnerships, leading to expansive service growth for residents and their pets in 2023.



Thanks to ongoing grant support, our **Fort Worth Clinic** offers free spay/neuter surgeries, vaccinations, and microchips to dogs and cats belonging to residents within a 15-ZIP code area. Our emphasis on underserved communities helps to enhance the general well-being of pets in these areas, while simultaneously curbing the population of stray animals and lessening the burden on local shelters.



Since 2004, our **Crandall Clinic** has been our corporate headquarters accommodating not only a majority of our spay/neuter surgeries, but also our Customer Service Center and our Pet Support and Resource Center.

Sponsored days, such as Namaste, Angel Days, and Operation Pit Stop, bring more spay/neuter to communities in need

As part of the Operation Pit Stop initiative, we helped Candace secure a free neuter, vaccinations, and microchip for her one-year-old pit bull, Thor. *"The folks at Spay Neuter Network are like angels from heaven, always looking for ways to help pet owners. Thank you for all you do to help everyone's pets."*



18,176

Spay/Neuter Surgeries in North Texas

2,429

Community Cats Sterilized

11,176

Dogs & Cats Seen for Wellness Services



Bridging opportunity gaps in underserved communities

Through our MASH (Mobile Animal Surgical Hospital), we bridge the gap in low-cost veterinary services in North Texas as well as underserved areas where accessibility is a challenge for many pet owners.

Listen to our lead technician talk about what the program means to these pet owners.



Overcoming transportation hurdles

Residents in economically disadvantaged communities often encounter transportation challenges while residing in veterinary deserts, areas where there is no available veterinary care for their pets. These circumstances significantly impede their access to essential pet care. Leveraging our four-fleet transport program, we partner with 35 North Texas cities and 15 counties to pick up pets and facilitate their transport to one of our North Texas clinics for their spay/neuter surgeries.



Launching new strategies to reduce kitten intake and enhance survival rates

By implementing a targeted and intensive sterilization approach, we identify neighborhoods with high kitten intake and community cat complaints at the city shelter and sterilize 75% of the free-roaming cats there. This proactive program reduces kitten intake and shelter deaths, demonstrating our dedication to the welfare of community cats.

Special thank you to the Saving Hope Foundation, the Rees Jones Foundation, The Dallas Foundation, the Summerlee Foundation, Byrne Family Foundation, the Jason Heigel Foundation, Rachael and Ben Vaughan Foundation, Best Friends Animal Society, Stand Up for Pits, Wings of Rescue, and Tito's Vodka for Dog People for supporting our spay/neuter programs.

4,548

Pets Transported to Our Clinics for Surgery

22

MASH Surgery Days

620

Pets Fixed on Our MASH Unit



FORT WORTH

New services bring increased resources and education to residents

Fort Worth unleashes affordable pet care

Fort Worth's new **Community Pet Care** and dental cleaning initiatives tackle the scarcity of veterinary care in underserved neighborhoods. These groundbreaking initiatives offer a lifeline to financially challenged pet owners, granting them affordable access to veterinary consultations, treatments for common ear, eye, skin, and upper respiratory infections, and affordable dental cleanings for dogs and cats.

Delivering pet food assistance

In collaboration with Don't Forget to Feed Me, we lend a helping hand to residents facing challenges by providing free pet food during their times of need.



396
People Visited
Our Food Pantry



Ellen brought Teddy in for upper respiratory issues. After a vet exam, we supplied antibiotics and a topical eye ointment to address his runny nose and congestion. Before departing, Ellen donated to our **Spay it Forward** program so that others may get access to veterinary care for their pet, too.



See the program
in action



Humane Education and Outreach

Following a pause during the pandemic, we reintroduced our **Pet Care and Dog Safety Program** in the fall. This initiative educates elementary students in the Fort Worth School District about responsible pet care, proper interaction with their pets, where to access resources to support their pets, and techniques for safely interacting with unfamiliar dogs.

Through our **Outreach Program**, we actively engage with food banks, community organizations, and special events within a designated 15-ZIP code area to provide essential pet care services and educate pet owners in marginalized communities.

4,959 Students Reached

114 Food Pantry Visits

74 Humane Education Programs Completed

11,000+ Outreach Flyers Distributed



The Fort Worth dental cleaning initiative provides an affordable solution to extend the life and improve the quality of life for pets.



Special thanks to the Saving Hope Foundation and PetSmart Charities for their support of these programs.

SAN ANTONIO

SNN expands into South Texas

In collaboration with the City of San Antonio and San Antonio Animal Care Services, we opened our latest clinic in South Texas on January 25, 2023. This strategic venture expands our impact in Texas by providing accessible and affordable spay/neuter services and vaccinations to city residents.



Ask the Vet

Dr. Mark Stickney serves as the surgeon at our new San Antonio clinic and hosts “Ask the Vet,” a monthly social media program addressing pet care and answering viewer questions about their pets.

When Jose found Estrellita on the streets of San Antonio, he promptly brought her to our clinic to prevent any unplanned litters. That’s when he learned that he lived in a ZIP code that qualified for a free spay surgery, vaccinations, and microchip for Estrellita. Through our **Acts of Kindness** initiative where staff identifies pet owners needing additional support, Jose also received a year’s supply of flea, tick, and heartworm preventatives. *“Estoy bien agradecido por todo lo que hacen para los animales de San Antonio.”*





Pilot transport program fosters inclusivity

To promote inclusivity and aid vulnerable populations, a pilot transport program was initiated to focus on the elderly and those with transportation constraints in San Antonio's City Council Districts 2 and 3. Community ambassadors went door-to-door to schedule appointments and Animal Care Service's CASA Program (Community Animal Support and Assistance) staff transported more than 100 canine spay/neuter appointments to our clinic. Buoyed by the positive outcomes of the City's pilot transport program and recognizing the ongoing need for accessible transport solutions, we launched a full-time transport program in early 2024.

Special thanks to Petco Love, the San Antonio Area Foundation, the Faye and William Cowden Foundation, Amy Shelton McNutt Charitable Trust, and Tito's Vodka For Dog People for supporting our San Antonio clinic and the new transport program, which launched in early 2024.



Faced with a \$500 estimate for Remy's neutering, Ms. Leija wondered how she could afford to fix her beloved chihuahua. Her sister told her she could get the same surgery with vaccinations and microchip for \$75 at Spay Neuter Network. ***"Thanks to Spay Neuter Network, I could afford to get this taken care of."***

PET RESOURCES AND SUPPORT

Empowering positive outcomes for owner-surrendered pets

In 2023, our **Pet Support and Resource Center** (PSRC) excelled in providing alternatives for surrendered pets to Dallas Animal Services. We assist owners in keeping their pets, guiding them on rehoming them or connecting with rescue groups and foster care as an alternative to the city shelter. We are expanding the PSRC to Fort Worth in 2024, reinforcing our commitment to positive outcomes for owner-surrendered pets.

Nurturing pets and strengthening bonds

Ever-expanding, our **Pet Resource Guide** provides pet owners with information on where to find free and affordable vet care, spay/neuter, boarding, parasite preventatives, pet food, and advice on common health and behavioral issues. Our aim is to maintain the health and well-being of dogs and cats to keep them in their homes and out of city shelters.



Expanding our reach through support and mentorship

A key part of our strategy is supporting and mentoring other animal welfare organizations. We offer our **Companion Case Management** software to animal organizations nationwide and offer free workshops to learn how to use the program. By sharing effective strategies, we are empowering other communities to optimize resources and reduce animal shelter intake in their communities.

Special thanks to Petco Love, The Dallas Foundation, Moody Foundation, Byrne Family Foundation and Maddie's Fund for supporting our Pet Support and Resource Center.

10,328 Requests for Help

50% Reduction of Owned Pets
Surrendered to the City Shelter

18 Animal Organizations
Using the Software

35 Animal Organizations
Testing the System



Struggling financially and overwhelmed with rehoming Miss Meow Meow's many litters, Brandon contacted our PSRC for help. Through grant support, we spayed, vaccinated, and microchipped Miss Meow Meow at no cost to his family, eliminating Brandon's worries about future kittens.

EVENTS AND PARTNERSHIPS

Leveraging collaborative partnerships for sustainable success

Partnerships play a pivotal role in the success and sustainability of nonprofit organizations, allowing us to achieve more with the financial support we receive. By pooling resources, sharing expertise, and fostering collaboration, we maximize our reach and have a more positive impact on the communities we serve.



Check out this drone coverage to see the hundreds of people who show up to these huge events.



DFW Pets are Family events are mega events supported by **Cuddly** and a dozen other partners to provide North Texas pet owners with resources, vaccinations, and opportunities to schedule their pets for their spay/neuter surgeries.

Special thanks to Petco Love, Byrne Family Foundation, The Louis K. Snipes Foundation, Communities Foundation of Texas and Banfield Foundation for their support of our community-wide vaccine and outreach events.

3,093 Pets Served at DFW Pets are Family Events

284 Pets Served for People Experiencing Homelessness

1,671 Families Served at DFW Pets are Family Events

50 Off-site Wellness Events



When our support staff and **Mobile Animal Spay/Neuter Hospital** travel to rural communities in North Texas, Rescue Row provides the veterinary surgeon and covers the \$20 surgery co-pay to help pet owners access free services.



Dallas Animal Services hosted 25 of our free and low-cost vaccine events and 5 mobile surgery clinics.



At our evening vaccine events in collaboration with Seagoville Animal Shelter, they set up outdoor lights to ensure we could vaccinate every pet waiting in line.



Working with community partners, we went door-to-door to notify residents of free vaccine and microchip clinics at area parks.



In partnership with the Bridge Homeless Recovery Center, Dallas Pets Alive! and Operation Kindness, our **People Experiencing Homelessness Program** ensures dogs and cats get access to veterinary care regardless of their owner's challenges.

THANK YOU

Transforming lives through your generosity

As we reflect on 2023, we acknowledge the vital role donors play in our amazing growth. Whether through financial support, fundraisers, donations, or volunteering, each act of generosity makes a lasting difference for animals. We extend our heartfelt thanks to the donors and foundations who believe in our mission. Together, we are laying the foundation for a better future for pets.

- » Amy Shelton McNutt Charitable Trust
- » Banfield Foundation
- » Bershad Family Fund
- » Best Friends Animal Society
- » Byrne Family Foundation
- » Communities Foundation of Texas
- » The Dallas Foundation
- » Faye L. & William L. Cowden Charitable Foundation
- » Helen D. and R.E. (Bob) Wallace Foundation Fund at the North Texas Community Foundation
- » Jason Debus Heigl Foundation
- » John and Patricia Monger Charitable Fund at the North Texas Community Foundation
- » Maddie's Fund
- » Mary Lee Sefried Charitable Fund
- » Petco Love
- » The Beverly Hudgins Ray Designated Fund at North Texas Community Foundation
- » The Laura Bass Charitable Fund
- » The Louis K. Snipes Foundation for Animal Care
- » The Rees-Jones Foundation
- » The Saving Hope Foundation
- » San Antonio Area Foundation
- » Summerlee Foundation



Our staff's contributions to the well-being of animals

Through our **Acts of Kindness** initiative, every clinic has the opportunity each month to identify a pet owner needing additional support for services they might otherwise struggle to afford. These **Acts of Kindness** enable our teams to actively participate in our mission and contribute to the well-being of animals in the communities we serve.

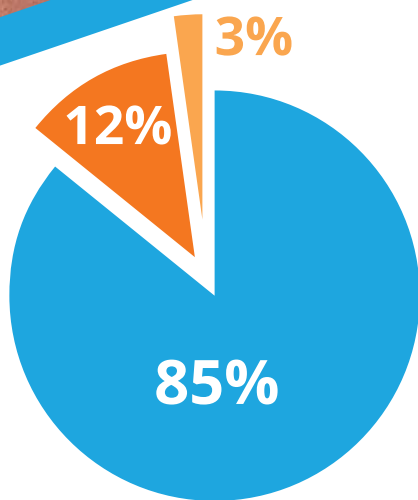
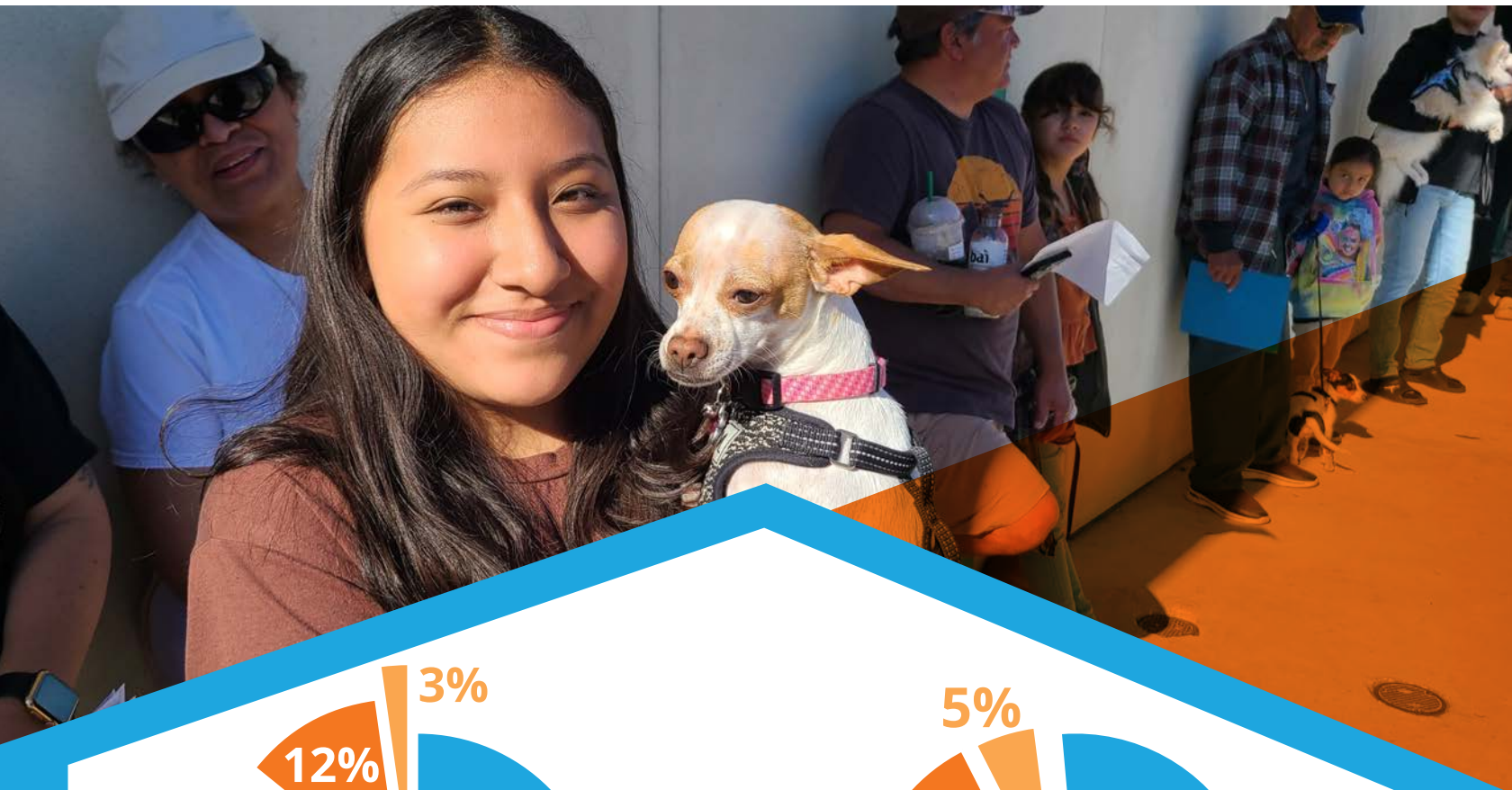


Corporate Responsibility Award for productive six-year collaboration

Spay Neuter Network, the SPCA of Texas, and Dallas Animal Services won the **2023 D-Magazine Corporate Citizenship Award for Collaboration of the Year**. Between 2016 and 2022, this partnership focused on the disproportionate number of stray dogs in Southern Dallas. Together, we fixed, vaccinated, and microchipped more than 108,000 dogs to improve public safety.

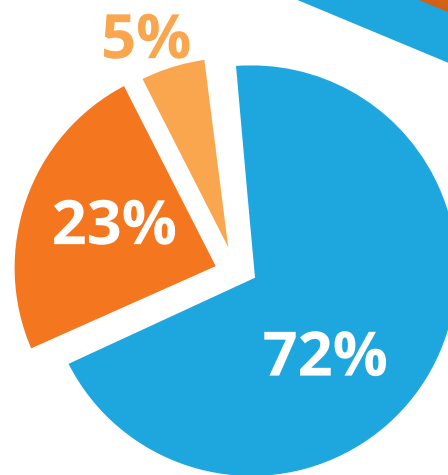
Thank you to the Dallas Funders Coalition for supporting this collaborative program.

OUR FINANCIALS



- Program Service Expenses**
\$2,802,102
- Management & General Expenses**
\$399,266
- Fundraising Expenses**
\$113,133

Total: \$3,314,501



- Revenues from Service Programs**
\$2,398,377
- Contributions, Gifts and Grants**
\$755,094
- Other**
\$188,951

Total: \$3,342,422

*Figures based on latest audited financial statements available for 2022.



SPAY NEUTER NETWORK

Board of Directors

Ursula Evering, President
David Chadwick Deresz, DVM, Secretary
Bonnie Hill, Founder and Emeritus
Benjamin Lee
Jan McDowell, CPA
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Meighan McNally Pasick
Vanessa Said
Rachal Williams
Karen Young

Leadership Team

Jordan Craig, Executive Director
Jacob Carty, Director of Marketing & Comm.
Tamin Erario, Director of Operations
Monica Rodriguez, Director of Finance

Donor Contact: Jordan Craig, Executive Director
Jordan.craig@spayneuternet.org
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Locations

Crandall Spay/Neuter & Wellness Clinic
102 E Trunk St, Crandall, TX 75114

Dallas Spay/Neuter & Wellness Clinic
2223 S Buckner Blvd, #203, Dallas, TX 75227

Fort Worth Spay/Neuter & Wellness Clinic
3117 E Seminary Dr, Fort Worth, TX 76119

San Antonio Spay/Neuter & Wellness Clinic
210 Tuleta Dr, Bldg 3, San Antonio, TX 78212



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