

IMPACT

REPORT

Building a Foundation
for the Future



**SPAY NEUTER
NETWORK**

2024





2024 SUPPORT

We are deeply grateful to our foundation partners, sponsors and donors for their generous support in 2024. Their commitment to animal welfare allows us to reduce pet overpopulation, expand access to veterinary care, keep pets and families together, and create lasting change in the communities we serve.

- **Amy Shelton McNutt Charitable Trust**
- **Banfield Foundation**
- **The Bissell Foundation**
- **BluePearl Cares**
- **Byrne Family Foundation**
- **Communities Foundation of Texas**
- **Elizabeth Pauly Memorial Fund**
- **GoodCharlie Energy**
- **Jason Debus Heigl Foundation**
- **John and Patricia Monger Charitable Fund at the North Texas Community Foundation**
- **John R. McCune Charitable Trust**
- **The Laura Bass Charitable Fund**
- **Maddie's Fund**
- **Mug-Z-Moo**
- **The Animal Fund at North Texas Community Foundation**
- **Petco Love**
- **The Rees-Jones Foundation**
- **San Antonio Area Foundation**
- **The Saving Hope Foundation**
- **Shirley Family Charitable Fund**
- **Tito's Vodka for Dog People**
- **William Dean Charitable Foundation, Bank of America, N.A., Trustee**
- **William and Sandra Sailer**
- **Pat Rodriguez**

OUR MISSION

SNN's mission is to eliminate pet overpopulation through spay/neuter, while empowering communities to care responsibly for dogs and cats.

OUR VISION

To create compassionate communities free of homeless pets.



OVERALL IMPACT

SNN Helped

58,553

dogs and cats in Texas

BY THE NUMBERS

22,054

North Texas

30,107

spay neuter surgeries
for dogs & cats in Texas

8,053

South Texas

14,768

dogs & cats seen for
wellness services

68,255

vaccines administered

20,780

microchips implanted



4,217 Trap-Neuter-Return (TNR) surgeries for community cats

5,501 pets transported to one of our 4 clinics

1,371 pets fixed through our MASH

49 MASH days

158 humane education programs delivered to **9,091** students

24,718 fliers distributed to homes and businesses

357 food pantry visits

93 outreach events

900 businesses reached through outreach program

50% reduction of pets being surrendered to city shelters

SPAY NEUTER

The Foundation of Our Mission

We believe every pet deserves a safe and loving home. But without access to affordable spay/neuter and wellness services, too many dogs and cats end up in overcrowded shelters – or worse, on the streets. That’s why spay/neuter remains our top priority. It’s one of the most effective ways to prevent overpopulation in underserved communities – and keep pets out of city shelters.

Thanks to Our Partners, Free Surgeries Changed Lives in 2024!



Stand Up for Pits - Angel Days

Supporting spay/neuter for pit bull-type dogs.

Dallas Pets Alive! - Healthy Hounds Days

Providing free surgeries and wellness care for dogs in need.

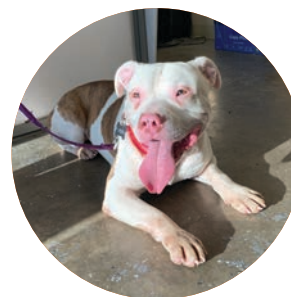


Jason Debus Heigl Foundation - Namaste Days

Funding lifesaving spay/neuter services to prevent litters.

Operation Pit Stop - End-of-Year Mega Event

Supporting spay/neuter for pit bull-type dogs.



Thank you to **The Rees-Jones Foundation**, **The Saving Hope Foundation** and **Mug-Z-Moo Foundation** for supporting spay/neuter surgeries in underserved areas.



Delivering Pet Care Where It's Most Needed

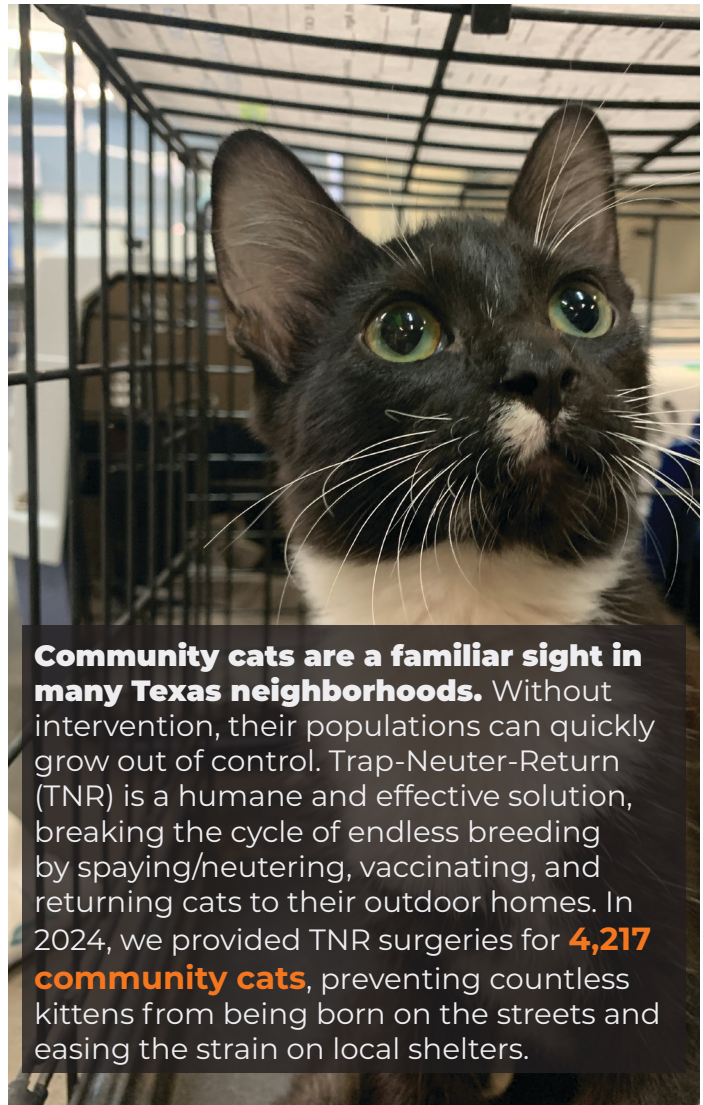
SNN is proud to partner with local foundations dedicated to creating lasting change for animals. Together, we focused on underserved neighborhoods – areas with limited pet services, high stray populations, frequent dog bites, and high rates of owner surrenders to the city shelter. With their support, we provided free spay/neuter, rabies vaccines, and microchips to dogs and cats in **more than 65 ZIP codes** across Texas.

“She’s the dog we didn’t need, but didn’t know we needed”

A stray dog ran straight to Sean one day, seeking safety. After weeks of searching for her owner, his family decided she had found her new home with them. “She’s the dog we didn’t need, but didn’t know we needed,” Sean said. Wanting to give “May” the best start, he brought her to our clinic for spaying, vaccinations, and a microchip. “It’s amazing to find this kind of help in our neighborhood,” he said. “We’re so happy we can keep her and give her the care she deserves.”



Ghost, an 18-month-old pit bull, lost his owner – the same best friend Stacey had just lost. Determined to give him a safe home, Stacey turned to SNN, where she received free neuter, vaccines, and a microchip for Ghost, thanks to the Operation Pit Stop campaign. With the money she saved, she was able to get him tested for heartworms and invest in preventive heartworm medication. By rescuing Ghost, Stacey found a companion in their shared loss.



Community cats are a familiar sight in many Texas neighborhoods. Without intervention, their populations can quickly grow out of control. Trap-Neuter-Return (TNR) is a humane and effective solution, breaking the cycle of endless breeding by spaying/neutering, vaccinating, and returning cats to their outdoor homes. In 2024, we provided TNR surgeries for **4,217 community cats**, preventing countless kittens from being born on the streets and easing the strain on local shelters.

WELLNESS CARE

Keeping Pets Healthy for Life



Preventive care keeps pets healthy, happy, and in their homes. That's why SNN provides essential wellness services in underserved communities, including vaccinations, microchipping, heartworm testing, flea and tick prevention, and deworming. In 2024, we **provided wellness care to 14,768 dogs and cats**, helping families protect their furry companions from preventable diseases. By offering affordable, high-quality services, we help keep pets safe, healthy, and with the families who love them.

SNN+ is a game-changer for pet care. We've always led the way in high-quality spay/neuter, but pets need more than surgery and vaccines to stay healthy. That's why we launched **SNN+** in Fort Worth. This new service provides affordable treatment for common issues like dental disease, ear and eye infections, and skin conditions as well as compassionate end-of-life services. Without access to care, treatable conditions can lead to chronic pain, costly emergencies, and even shelter surrender. By making veterinary services accessible, we're keeping pets healthy – and we're just getting started. **SNN+** will expand lifesaving care to even more communities in the years ahead.



DFW Pets Are Family events are a vital resource for pet owners in need.

Hosted in partnership with local organizations, these events bridge the gap in access to care by providing free pet food, vaccinations, microchipping, and essential supplies to families facing financial hardship. With **more than 1,000 people attending each event**, pet owners line up early, many waiting for hours to ensure their pets receive the care they need. These events not only provide critical services but also offer hope and relief for many pet owners.



“Pedro’s” story is proof that microchipping works.

“Pedro” had been missing for six months, and his owner, Johnquaela, had nearly lost hope. Then, a couple found a friendly cat in their parking garage and brought him to SNN to be fixed. We scanned “Pedro” for a microchip and found he already had a home. When we called Johnquaela, she was overwhelmed. She said it was her birthday.

“This is the best birthday present I could ask for,” she said. The next day, she made the hour-long trip to reunite with her cat. “I didn’t think I’d ever see him again.”

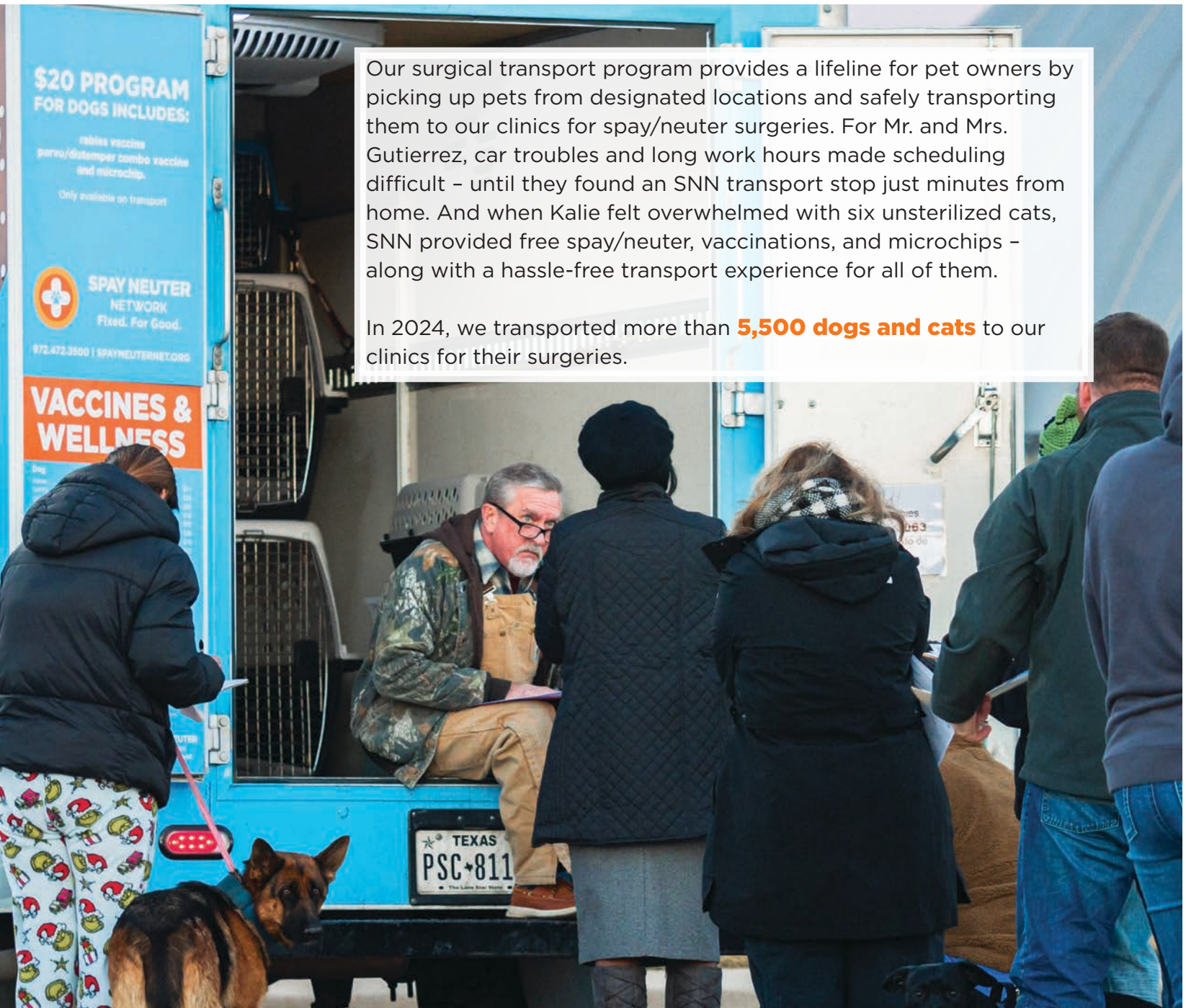
DRIVING CHANGE

Removing Barriers to Veterinary Care and Support

For many pet owners in underserved communities, accessing veterinary care isn't just difficult, it's nearly impossible. That's why we go the extra mile (literally) offering transport options to remove these barriers.

Our surgical transport program provides a lifeline for pet owners by picking up pets from designated locations and safely transporting them to our clinics for spay/neuter surgeries. For Mr. and Mrs. Gutierrez, car troubles and long work hours made scheduling difficult - until they found an SNN transport stop just minutes from home. And when Kalie felt overwhelmed with six unsterilized cats, SNN provided free spay/neuter, vaccinations, and microchips - along with a hassle-free transport experience for all of them.

In 2024, we transported more than **5,500 dogs and cats** to our clinics for their surgeries.





MASH: Bringing Veterinary Care To Where It's Needed Most

In 2024, our Mobile Animal Surgical Hospital (MASH) was on the move, delivering essential spay/neuter services and vaccinations directly to neighborhoods that needed them most.

From Inspired Vision, a local food bank where we provide on-site care, to Bissell Days, where we offer low-cost spay/neuter surgeries, vaccinations, and microchipping, MASH is breaking down barriers to pet care and transforming lives.

In 2024, **1,371** of our 30,000+ surgeries were performed aboard our MASH clinics, expanding our reach and impact in the community.



EXPANDING ACCESS AND LEADING CHANGE

At SNN, we're more than a spay/neuter provider - we're educators, mentors, and advocates for pets and the people who love them. Through hands-on veterinary training, humane education, targeted outreach, and national leadership, we're expanding access to care, uplifting communities, and shaping the future for animals.



Veterinary Mentorship Program: Training for Tomorrow

With a nationwide veterinarian shortage, training the next generation is more critical than ever. Our newly launched **Veterinary Mentorship Program** equips private practice vets and recent graduates with specialized skills in high-volume spay/neuter. Post training, many continue scheduling shifts with us, refining their skills while helping expand our capacity to help more pets. This program builds a strong veterinary pipeline and ensures more professionals are prepared to support lifesaving spay-neuter efforts for years to come. In 2024, **52 veterinarians participated to complete 2,417 additional surgeries.**

Inspiring the Next Generation of Veterinary Professionals

Building for the future means engaging young people and sparking excitement about careers in veterinary medicine. To create a pipeline of future veterinary professionals, we partnered with Dallas Independent School District to introduce students to the field – especially the critical role of veterinary technicians. Through this educational program, students learn about the many opportunities in animal care, then get a firsthand look at the work in action with guided tours of our clinic. By immersing them in real-world experiences, we hope to inspire the next generation to pursue careers that keep pets healthy and strengthen our neighborhoods.

Leading the Way: Educating, Innovating, and Inspiring Change

SNN staff aren't just experts – they're educators, innovators, and national leaders.

Recognized for their expertise, our team regularly speaks at state and national conferences, sharing best practices in spay/neuter and animal welfare. We also host a monthly **"Ask the Vet"** social media program, where pet owners can get answers to their basic pet questions. By sharing our knowledge, we're not just improving practices – we're empowering pet owners and organizations nationwide to expand their impact and save more lives.

Revolutionizing Spay/Neuter Scheduling

Until now, spay/neuter clinics across the country had very few options when it came to scheduling software, forcing many to rely on inefficient systems or manual booking. That's why we've created **"Whiskers,"** a custom-built software designed specifically for spay/neuter clinics, enabling seamless appointment scheduling, improved workflow, and better patient management. What started as a solution for our own operations will soon be available to clinics nationwide. By sharing this innovative tool, we will help organizations streamline their operations, allowing more pets to receive care, quickly and efficiently.

EXPANDING ACCESS

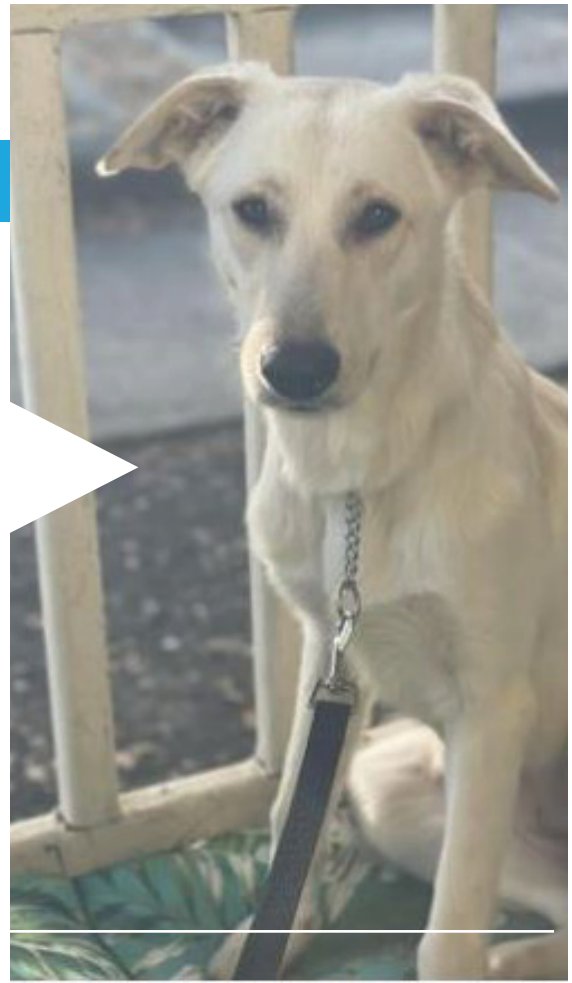


“Receiving these services meant Prince didn’t have to go to the animal shelter.”

When a husband’s coworker needed to rehome their dog, Prince, Amber agreed to hold onto the dog temporarily. But the new owner never showed up, and the old owner wouldn’t take him back. Unsure of what to do, she reached out to SNN’s **Pet Support and Resource Center**. With help from community partners, we provided Prince with vaccinations, a new crate, and pet food, allowing Amber to keep him. “These services made it possible for us to make Prince a part of our family,” she said. “Receiving these services meant Prince didn’t have to go to the animal shelter.”

“The whole family loves her to pieces.”

When Connie adopted Doge, she quickly realized the dog’s aggression toward other dogs over food, toys, and space was a serious issue, especially as a professional groomer. Unsure if she could safely keep her, Connie submitted a surrender form to Fort Worth Animal Care Services. Through SNN’s **Pet Support and Resource Center**, we helped Connie by arranging for her to receive 30 days of support from Petcademy. With some simple tips and tricks to help with resource guarding, the behavior concerns ended. “She is turning out to be a great dog,” she said. “The whole family loves her to pieces.”



AND LEADING CHANGE

Humane Education: Shaping the Future

Understanding and respecting animals starts young, which is why we're committed to teaching the next generation about responsible pet care. Since 2019, our **Humane Education Program** has reached **over 29,000** Fort Worth ISD elementary students, introducing them to pet care basic and pet safety. Year after year, students recall lessons from previous visits – proof that these teachings stick and influence how they interact with animals. By fostering early connections, we're shaping a more compassionate future.

Why Outreach Matters

Outreach is more than just offering services – it's about removing barriers, building trust, and ensuring no pet goes without care simply because of cost or location. Many pet owners in underserved communities want to do what's best for their pets but face challenges like transportation, financial constraints, or a lack of nearby veterinary services. By going directly into communities, our **Outreach Program** meets pet owners where they are – knocking on doors, visiting food banks, attending local events, and helping pet owners schedule appointments to get their pets spayed/neutered and find the resources they need to take care of their pets. Through this program, we focused on underserved communities in 15 ZIP codes in Fort Worth and 23 in Dallas, thanks to generous support from *The Rees-Jones Foundation* and *The Saving Hope Foundation*.

Pet Support & Resource Center: Keeping Pets and Families Together

We believe no one should have to give up their pet due to financial hardship or lack of resources. Our **Pet Support and Resource Center** serves as a lifeline for pet owners in crisis, offering veterinary assistance, pet food, behavioral support, and temporary housing solutions to help families keep their pets where they belong – at home. By reducing owner surrenders, we help prevent shelter overcrowding while strengthening the bond between pets and their families.

Compassion in Every Call

SNN's Customer Service Team is the first point of contact for thousands of pet owners seeking care for their pets. In 2024 alone, our team received more than **45,000 phone calls**, helping pet owners schedule appointments, access vital resources, and get expert pet care guidance. Beyond answering questions, this team provides compassionate support, ensuring that every caller feels heard, informed, and empowered to make the best decisions for their pets. Their dedication helps more pets receive the care they need while strengthening SNN's role as a trusted resource in the region.

A NEW CHAPTER FOR PET CARE IN DALLAS

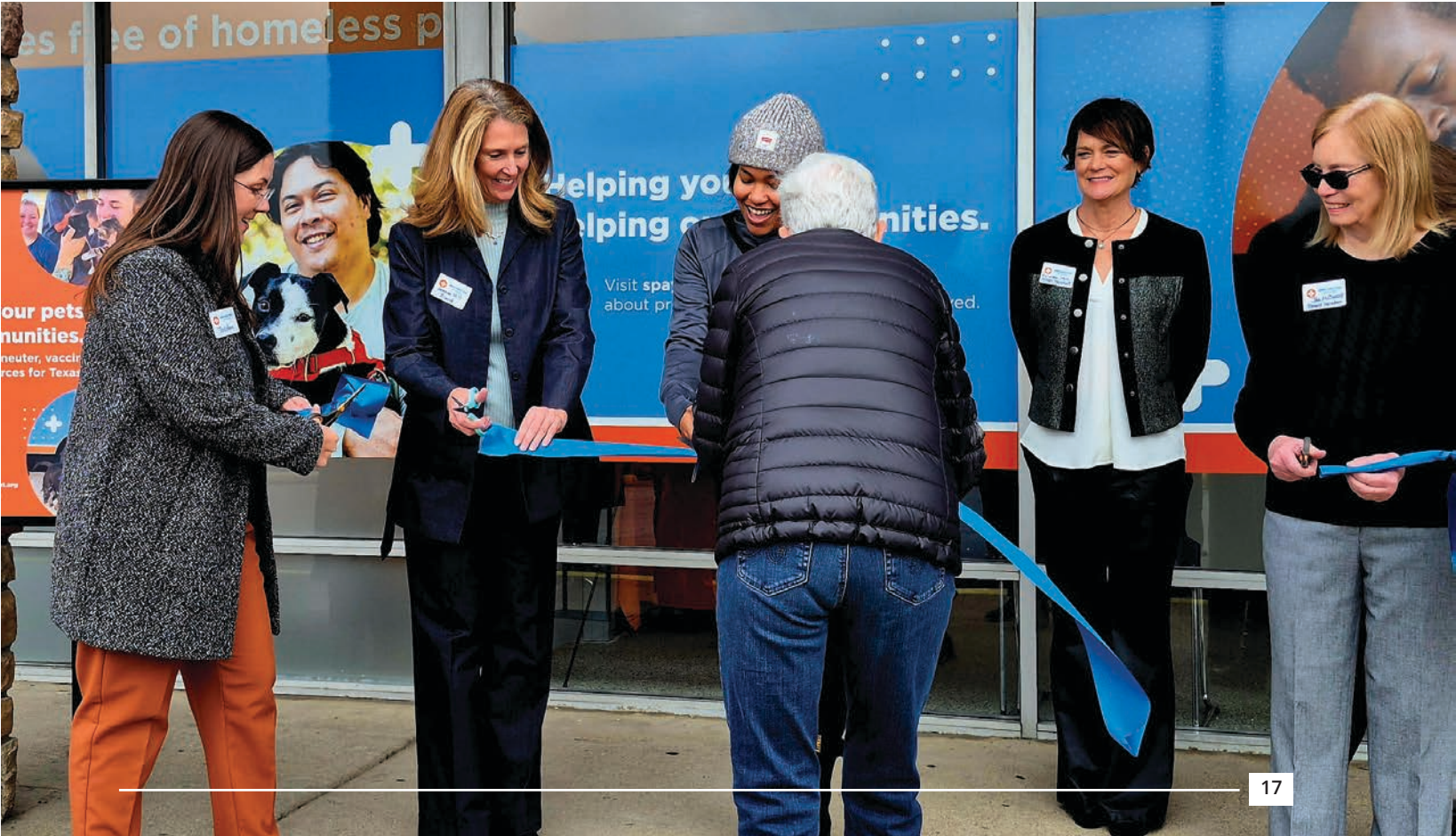


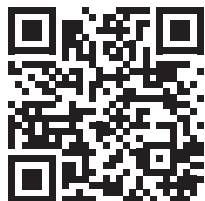
For years, our Dallas clinic has been a lifeline for families in need, but limited space meant stretching resources to the max. Since 2017, our dedicated team has performed over 70,000 spay/neuter surgeries, working in a crowded environment where wellness services took place in the lobby and a single back room served as the surgery suite, kennels, and recovery area. As demand grew, so did our commitment to do more.

In December 2024, we turned that commitment into action with the opening of our new Dallas clinic. With six operating tables and the ability to host multi-vet surgery days, we can now perform up to 10,000 spay/neuter surgeries at this clinic, annually.

This clinic isn't just about space; it's about impact. It's about supporting families, revitalizing communities, and ensuring pets stay healthy and loved.

*Special thanks to **The Rees-Jones Foundation** and the **Byrne Family Foundation** for their support in expanding our impact in Dallas.*





GET INVOLVED

5 Ways You Can Make a Difference

Volunteer

Lend a hand at the clinic or special event.

Make a Gift

Keep things affordable for underserved communities.

Stay Informed

Sign up to get the latest information on our work.

Spread the Word

Share our mission with everyone.

Follow Us

Connect on social media and YouTube.

Together, we can create a better future for animals!



Getting the Community Involved

We are incredibly grateful for our volunteers who assist with laundry, surgical packs, and special events, allowing our staff to focus on direct animal care. Some volunteers go even further, working with local leaders to promote spay/neuter and help neighbors book appointments. We couldn't do it without them.

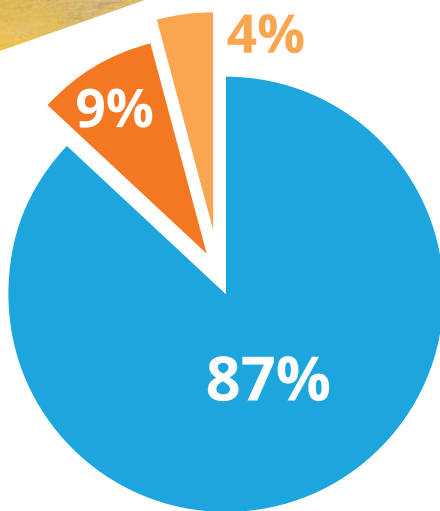
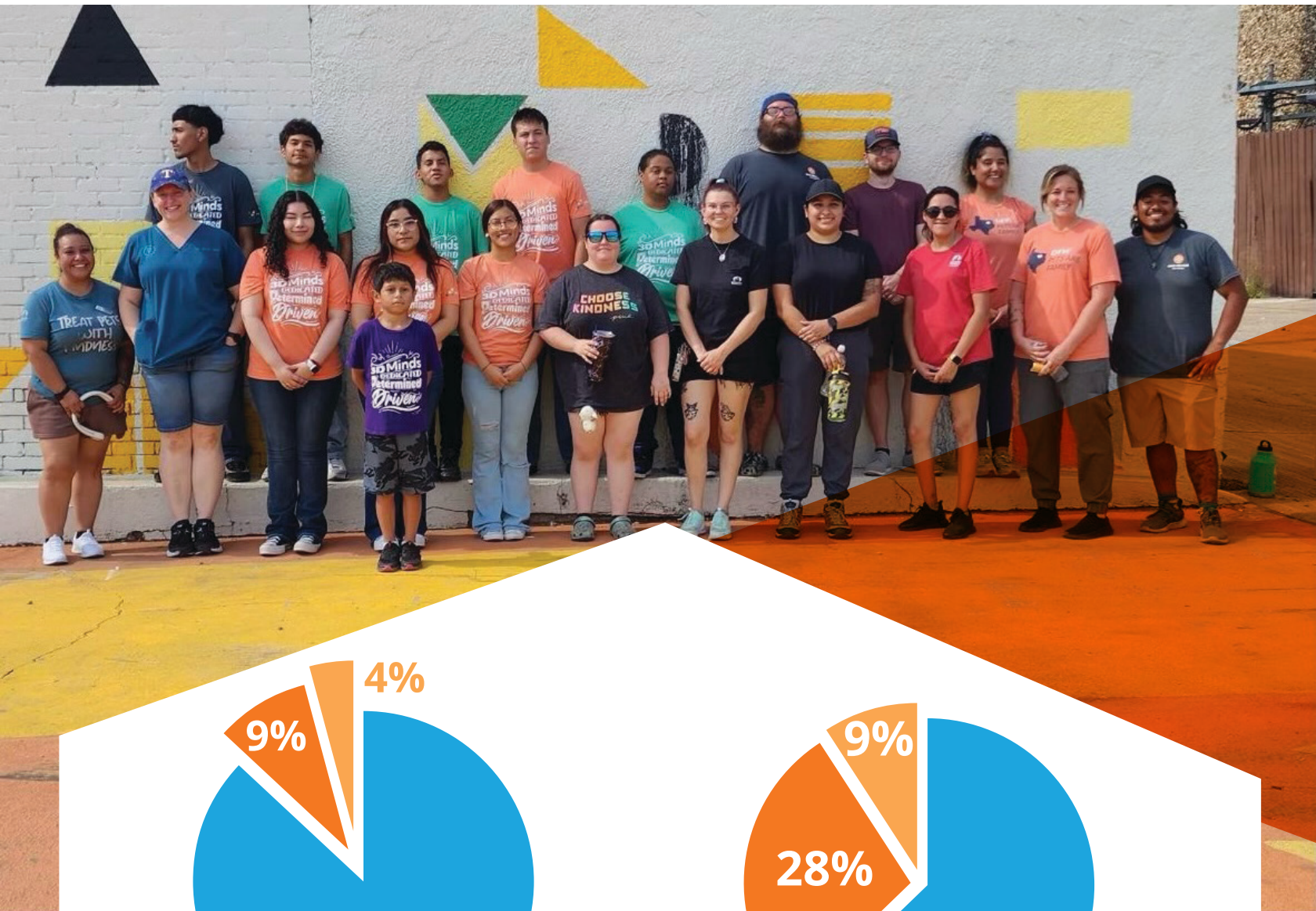


Lone Star Bark A Celebration with a Purpose

Lone Star Bark is our signature annual fundraiser, bringing pet lovers and their leashed dogs together for a day of fun at Lone Star Park in Grand Prairie, Texas. With carnival games, live music, food trucks, a silent auction, and the beloved Bone Hunt – where eager pups sniff out hidden treats and toys – there's something for everyone to enjoy.

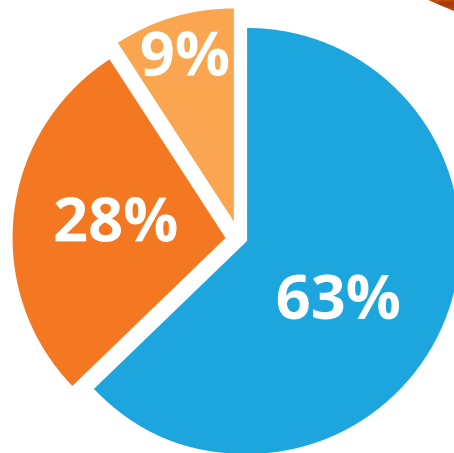
Every ticket purchased, game played, and auction bid directly supports our mission, helping keep spay/neuter and veterinary services affordable for families in need.

OUR FINANCIALS



- **Program Service Expenses**
3,679,961
- **Management & General Expenses**
370,351
- **Fundraising Expenses**
\$157,371

Total: \$4,207,683



- **Revenues from Service Programs**
\$2,977,116
- **Contributions, Gifts and Grants**
\$1,300,817
- **Other**
\$406,527

Total: \$4,684,460

*Figures based on latest audited financial statements available for 2023.



**SPAY NEUTER
NETWORK**



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Jacob Carty, Director of Marketing & Comm.
Tamin Erario, Director of Operations
Alicia Hargrove, Director of Fund Development
Monica Rodriguez, Director of Finance

Donor Contact: Jordan Craig, Executive Director
Jordan.craig@spayneuternet.org
Tax ID: 20-0276988

Locations

Crandall Spay/Neuter & Wellness Clinic
102 E Trunk St, Crandall, TX 75114

Dallas Spay/Neuter & Wellness Clinic
2247 S Buckner Blvd, #110, Dallas, TX 75227

Fort Worth Spay/Neuter & Wellness Clinic
3117 E Seminary Dr, Fort Worth, TX 76119

San Antonio Spay/Neuter & Wellness Clinic
210 Tuleta Dr, Bldg 3, San Antonio, TX 78212



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